

COVID-19 RELAUNCH

PHASED OPERATING PROCEDURES

OPERATING STANDARDS FOR ALL PHASES



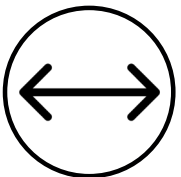
WASH YOU HANDS

ALL TEAM MEMBERS MUST PROPERLY & FREQUENTLY WASH THEIR HANDS AT A MINIMUM OF ONCE EVERY HOUR.



SANITIZE HIGH-CONTACT SURFACES

HIGH-CONTACT SURFACES (DOOR HANDLES, COUNTER TOPS, FAUCETS, KIOSKS, RAILINGS, ETC.) SHOULD BE WIPED DOWN WITH MEDICAL GRADE SANITIZING AGENTS AT A MINIMUM OF ONCE EVERY 30 MIN.



MAINTAIN SOCIAL DISTANCING

ALL TEAM MEMBERS MUST PRACTICE SOCIAL DISTANCING AS RECOMMENDED BY THE CDC AND HEALTH AUTHORITIES.



STAY HOME IF YOU ARE SICK

ANY TEAM MEMBERS WHO ARE SICK OR SHOWING SYMPTOMS OF ILLNESS MUST REMAIN HOME & WILL NOT BE ALLOWED BACK TO WORK UNTIL CLEARED BY A MEDICAL PROFESSIONAL. PAID SICK LEAVE OFFERED TO TEAM MEMBERS UNABLE TO WORK DUE TO DOCUMENTED COVID-19 RISK.



WEAR REQUIRED PROTECTIVE EQUIPMENT

ALL TEAM MEMBERS MUST WEAR THE REQUIRED PPE AND ADHERE TO CDC RECOMMENDED STANDARDS OF USE AT ALL TIMES. PPE WILL BE PROVIDED BY ROCKY TOP 10 AT NO COST TO

PHASE 01 | STRICT SOCIAL DISTANCING

PHASE 01 | STRICT SOCIAL DISTANCING

INTAKE & SCREENINGS



TEMPERATURE READINGS

- READINGS TAKEN OF BOTH GUESTS & STAFF UPON ENTRY TO THE VENUE
 - * READINGS OF 100.4° OR HIGHER NOT PERMITTED
 - * STAFF MUST MAINTAIN NON-FEVER TEMP FOR PERIOD OF 3 DAYS PRIOR TO RETURNING TO WORK



VERBAL SYMPTOMS DISCLOSURE

- "WITHIN THE PAST 14 DAYS HAVE YOU EXPERIENCED ANY SYMPTOMS OF ILLNESS SUCH AS FEVER, CHILLS, SHORTNESS OF BREATH, OR SORE THROAT?"*
- RECORD UPON ENTRY OF STAFF



PERSONAL PROTECTIVE EQUIPMENT

- FACIAL COVERINGS: REQUIRED FOR STAFF/ ENCOURAGED FOR GUESTS

PHASE 01 | STRICT SOCIAL DISTANCING

STAGING & FOOD-SERVICE



BOX OFFICE & TICKETING

- ONLINE TICKETING FEES REDUCED. MOBILE PURCHASES ENCOURAGED.
- SERVICE SPACED AT EVERY OTHER P.O.S. TERMINAL
- CARD PAYMENT ENCOURAGED
- 6FT SPACING MARKED VIA ADHESIVE FLOOR VINYL



CONCESSION STAND

- SERVICE SPACED AT EVERY OTHER P.O.S. TERMINAL
- CARD PAYMENT ENCOURAGED
- 6FT SPACING MARKED VIA ADHESIVE FLOOR VINYL
- PROVIDE NEW CONTAINER FOR REFILLS
- PLEXIGLASS SNEEZE GUARDS INSTALLED AT P.O.S. TERMINALS



ARCADE

- CLOSED

PHASE 01 | STRICT SOCIAL DISTANCING

OCCUPANCY & SPACING

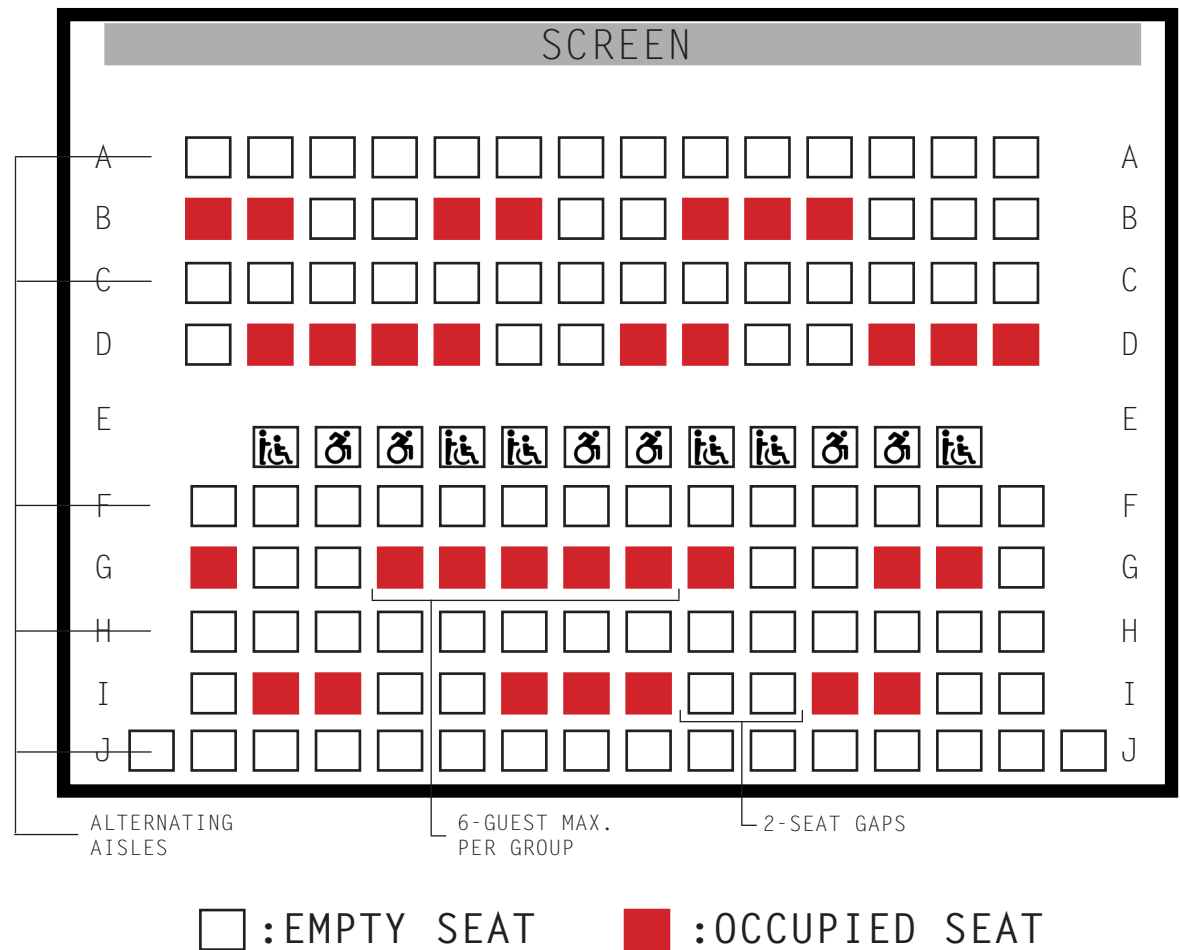
MAXIMUM CAPACITIES LIMITED TO 25% OF RATED CAPACITY

BLOCK OFF ALTERNATING ROWS TO CREATE FORWARD & REAR SPACING OF MIN 6FT

ENCOURAGED 2-SEAT GAP BETWEEN GROUPS TO CREATE LEFT & RIGHT SPACING OF MIN 6FT

MAXIMUM 6 GUESTS PER SINGLE GROUP

PHASE 1 SEATING EXAMPLE



PHASE 02 | MODERATE SOCIAL DISTANCING

PHASE 02 | MODERATE SOCIAL DISTANCING

INTAKE & SCREENINGS



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PERSONAL PROTECTIVE EQUIPMENT

- FACIAL COVERINGS: REQUIRED FOR STAFF/ ENCOURAGED FOR GUESTS

PHASE 02 | MODERATE SOCIAL DISTANCING

STAGING & FOOD-SERVICE



BOX OFFICE & TICKETING

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ARCADE

- OPEN UNDER STRICT CLEANING ROTATION
 - PLAYER INTERFACES SANITIZED REGULARLY

PHASE 02 | MODERATE SOCIAL DISTANCING

PHASE 2 SEATING EXAMPLE

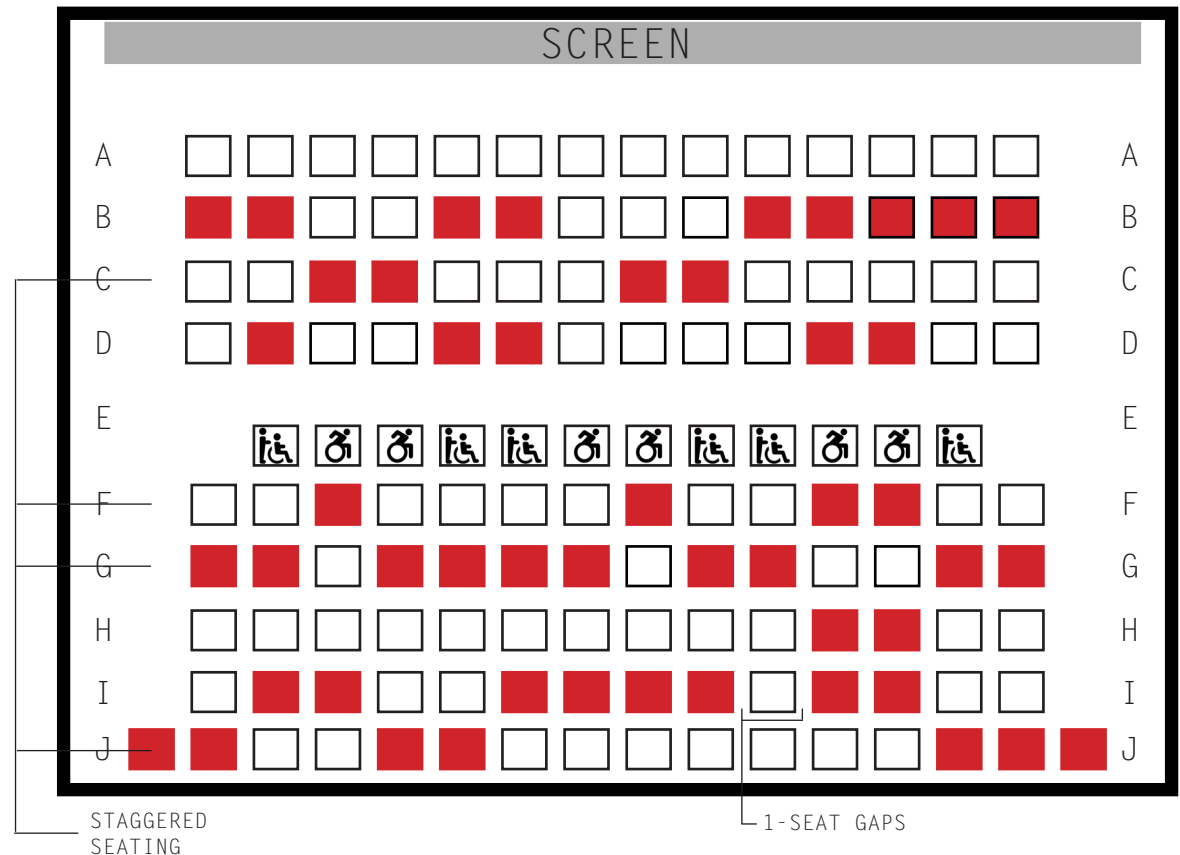
OCCUPANCY & SPACING

MAXIMUM CAPACITIES LIMITED TO 50% OF RATED CAPACITY

STAGGERED SEATING TO CREATE FORWARD & REAR SPACING OF MIN 6FT

ENCOURAGED 1-SEAT GAP BETWEEN GROUPS

MAXIMUM 10 GUESTS PER SINGLE GROUP



□ : EMPTY SEAT ■ : OCCUPIED SEAT

PHASE 03 | LIMITED SOCIAL DISTANCING

PHASE 03 | LIMITED SOCIAL DISTANCING

INTAKE & SCREENINGS



VERBAL SYMPTOMS DISCLOSURE

"WITHIN THE PAST 14 DAYS HAVE YOU EXPERIENCED ANY SYMPTOMS OF ILLNESS SUCH AS FEVER, CHILLS, SHORTNESS OF BREATH, OR SORE THROAT?"

-RECORD UPON ENTRY OF STAFF



PERSONAL PROTECTIVE EQUIPMENT

-FACIAL COVERINGS: NOT REQUIRED

PHASE 03 | LIMITED SOCIAL DISTANCING

STAGING & FOOD-SERVICE



BOX OFFICE & TICKETING

-6FT SPACING MARKED VIA ADHESIVE FLOOR VINYL



CONCESSION STAND

-CARD PAYMENT ENCOURAGED

-6FT SPACING MARKED VIA ADHESIVE FLOOR VINYL

-PLEXIGLASS SNEEZE GUARDS INSTALLED AT P.O.S. TERMINALS



ARCADE

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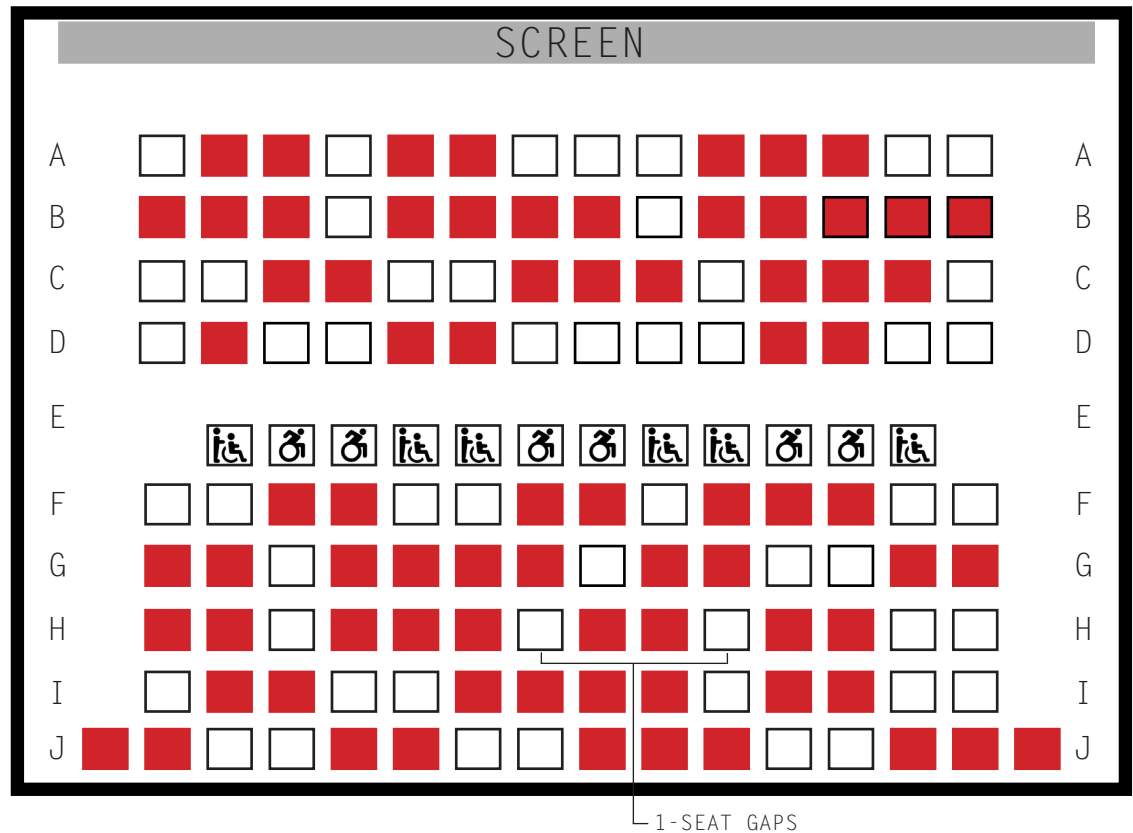
PHASE 03 | LIMITED SOCIAL DISTANCING

OCCUPANCY & SPACING

RETURN TO STANDARD CAPACITIES

ENCOURAGED 1-SEAT GAP BETWEEN GROUPS

PHASE 3 SEATING EXAMPLE



□ : EMPTY SEAT

■ : OCCUPIED SEAT